



## **Privacy Policy: The Fine Print**

### **What type of information do we collect?**

*We receive, collect and store any information you enter on our website or provide to us in any other way (USMail). In addition, we collect your purchase history so that we can help make sure you have everything you need to have a great trip with us.*

*In addition to all that, when we open the Member's Area, we will collect the login, e-mail address, and password for our website in the Member's Area.*

*We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. Why do we do that: because that is the way our website provider has it set up. We really don't do anything with that information and it is deleted on a regular basis.*

*We also may collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, and recommendations. Don't worry; we don't share information without you giving us permission to do so.*

### **When does my information get collected?**

*When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address, and email address. Your personal information will be used for the specific reasons stated above only.*

### **How does VaAM store, use, share, and disclose my personal information?**

*Virginia Ambassadors of Music is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.*

*All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.*

## How does VaAM communicate with me?

*We make every effort to answer your emails and phone calls within a reasonable period of time. We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.*

## How does VaAM use cookies and other tracking tools and what is the policy on cookies?

Virginia Ambassadors of Music does not use cookies; [wix.com](https://www.wix.com) our website host does.

Our policy on cookies is:

We really like real home-made chocolate chip cookies.

## How can you withdraw your consent?

If you don't want us to process your data anymore, please contact us at [VaMusic2023@gmail.com](mailto:VaMusic2023@gmail.com), call us at ((571) 454-VAAM-which is (571) 454-8226, or send us real mail to:

Virginia Ambassadors of Music  
1111 Anesbury Court  
Alexandria, VA 22308

## Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## Questions?

Please contact us at [VaMusic2023@gmail.com](mailto:VaMusic2023@gmail.com)

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